

BROWN COUNTY HUMAN SERVICES

111 N. Jefferson Street
P.O. Box 22188
Green Bay, WI 54305-3600



Phone (920) 448-6005 Fax (920) 448-6126

Brian Shoup, Executive Director

MEETING OF THE HUMAN SERVICES BOARD Thursday, January 13, 2011

SOPHIE BEAUMONT BUILDING, BOARD ROOM A
111 NORTH JEFFERSON, GREEN BAY, WI 54311
5:15 P.M.

AGENDA

1. Call Meeting to Order.
2. Approve/Modify Agenda.
3. Approve Minutes of December 9, 2010 Human Services Board Meeting.
4. Veterans Issues – Housing, MG, AODA (Jerry Polus).
5. Executive Director's Report.
6. Consideration for Barbara Bauer Award for 2011.
7. Preparation and Planning for Child Protection Study Topic.
8. Financial Report.
9. Community Treatment Center Statistical Update.
10. Other Matters.
11. Adjourn Business Meeting.

Notices:

Notice is hereby given that action by the Human Services Board may be taken on any of the items, which are described or listed in this agenda.

Please take notice that additional members of the Board of Supervisors may attend this meeting of the Human Services Board, resulting in a majority or quorum of the Board of Supervisors. This may constitute a meeting of the Board of Supervisors for purposes of discussion and information gathering relative to this agenda.

Any person wishing to attend the Human Services Board meeting who, because of a disability, requires special accommodations, should contact the Human Services Department at (920) 448-6006 by 4:30 p.m. on the day before the meeting so that arrangements can be made.



PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, December 9, 2010 in Board Room A of the Sophie Beaumont Building – 111 North Jefferson Street, Green Bay, WI

Present: Tom Lund, Chairman, Bill Clancy, Helen Smits, Carole Andrews, Craig Huxford, Susan Hyland, Maria Zehren

Excused: Alison Draheim, JoAnn Grashberger

Also

Present: Brian Shoup, Executive Director Human Services
Tim Schmitt, Human Services Finance Manager

1. Call Meeting to Order:

The meeting was called to order by Chairman Tom Lund at 5:15 p.m.

2. Approve/Modify Agenda:

Paula Landrie made the motion to approve the agenda with a modification noting that there will be no presentation by Jerry Polus regarding Veterans Issues – Housing, MG, AODA. The motion was seconded by Bill Clancy. This motion was carried unanimously.

3. Approve Minutes of November 11, 2010 Human Services Board Meeting:

Paula Landrie made a motion to approve the minutes dated November 11, 2010. The motion was seconded by Helen Smits. The motion was carried unanimously.

4. Presentation on Veterans Issues – Housing, MG, AODA by Jerry Polus:

Jerry Polus was unavailable to attend and present this topic at this meeting.

5. Executive Director's Report:

Electronic Medical Records (EMR):

- EMR will be applied to the Hospital, Nursing Home, Lab and Clinic.
- The County must begin to become digital. There are penalties that could incur if we are not electronic, up and running by 2012 (for billing services).
- Digitizing charts must also be complete and occurring by 2014 and we could also incur penalties if are not using digital charts by this time. Once these conversions are finalized, the County will qualify for some financial reimbursement.
- The County will get reimbursement for Out Patient Services (should be eligible for about \$21,750 per provider)

- The County has completed the RFP process and has met with the County Executive to make a final selection.
- The total cost of the project is estimated at 2.5 million
- Other healthcare systems (including Bellin and Thedacare) are utilizing Epic. However, Epic was not originally interested in our facilities because Brown County is too small. However, the County was able to meet with Epic and have determined that Epic is not cost prohibited at this time.
- The conversion process will take approximately one year. At that point, a trial run will be held.

Family Care:

- Continuing to work on the roll out which is scheduled for March 12, 2012.
- Rolf Hanson has not confirmed, but we are hopeful that Brown County will be the first county to roll out.
 - May have to lease (on a short time basis) some of our employees to Family Care. Brian noted that the County would like to avoid this if at all possible.
 - It also makes sense for Brown County to roll out first because we are the largest county and because most of our existing staff should be shifting over to Family Care.

Fraud Investigation:

- Ready to post the RFP for Fraud Investigation – to outsource Fraud Investigation Services.
 - This will give the County the capability to do investigations during the week and on weekends, which are times we are not able to utilize currently.
 - API has expressed interest in contracting with the County for upfront Fraud Prevention efforts.

6. Consideration for Barbara Bauer Award:

- The framed biography and award information has been completed and was shown to the Board members. It will be placed at our CTC Facility
- The goal is to first unveil the award at CTC. Next, notify our community and get the word out about the award. We are shooting for possibly February for the unveiling.
- Discussions began and some ideas were brought up:
 1. Should we have an application deadline?
 2. Should there be a hard copy nomination form or application form?
 3. What should the nomination process be?

*This item will be placed on the January agenda. At the January meeting, will put together a policy or process for nominating potential recipients of the Barbara Bauer Award.

*We will contact the children to see what date/time may work with their schedules.

7. Study Topics for 2011:

- Brian has asked the members to review the attached Possible Policy/Study Issues for 2011. He has included three areas that have been of interest to the Board from past speakers and presentations and are of interest to Brown County Human Services.
 - Child Protection Services
 - Mental Health System – Capability and Capacity
 - Economic Support Integrity
- There was a motion to take Child Protective Services first, then Mental Health System-Capability and Capacity and then Economic Support Integrity. The motion was made by Paula Laundrie and seconded by Carole Andrews. The motion was carried unanimously. These study topics will begin in February.
 - February 10, 2010 study topic will be Child Protection Services where we will be reviewing the QSR audit report.
- Family Care:
 - -Maria Zehren has expressed interest in continuing to learn about the Family Care transition. Carole Andrews will continue to keep the Board informed, as well as Brian, throughout the next year. Carole will keep in touch with Maria closer to provide any additional information Maria may be interested in.
 - -Other members expressed interest in continuing to be aware of the specifics of Family Care as it rolls out and once it is in place.

8. Financial Report:

Community Treatment Center (CTC):

- Year to Date (YTD) (thru Sept '10) actual results are favorable compared to YTD budget. YTD net deficit is approx \$153,000 compared to a YTD budgeted deficit of approx \$765,000. Favorable results are primarily due to increased census at the hospital and lower depreciation expense.

Community Programs:

- The annual forecast is unfavorable compared to the annual budget. Expenses are projected to be more than expected for the community treatment program including emergency detention intake. Management is currently working with local law enforcement to reduce the number of inappropriate client admissions. In addition, management is looking into alternative diversion programs to reduce costs.

Please refer to the packet which includes this information.

9. Community Treatment Center Statistical Update:

Please refer to the packet which includes this information.

10. **Contract Update:**
Please refer to the packet which includes this information.
11. **Other Matters:**
Next Meeting: December 9, 2010
5:15 p.m. – Sophie Beaumont Building – Board Room A
Topic: Veterans Issue – Housing, MH, AODA presented by Jerry Polus
12. **Adjourn Business Meeting:**
There was a motion to adjourn by Carole Andrews and it was seconded by Helen Smit. Meeting adjourned at 6:25 p.m.

Respectfully Submitted,

Laura L. Chartier
Recording Secretary

Brown County Human Services: Community Treatment Center
Financial Statements by Classification
November 30, 2010

	Year-to-Date/Actual				Annual Forecast			
	YTD Budget	YTD Budget % of Revenue	YTD Actual November 30, 2010	YTD Actual % of Revenue	YTD Variance	Annual Budget	Budgeted % of Revenue	2010 Forecast
Revenues								
Property Tax Revenue	\$ 2,717,989	20.7%	\$ 2,717,989	20.0%	\$ -	\$ 2,965,079	20.7%	\$ 2,965,079
Nursing Home Supplemental Funding	\$ 484,917	3.7%	\$ 561,070	4.1%	\$ 76,153	\$ 529,000	3.7%	\$ 601,293
Hospital Revenue: Private Pay	\$ 270,417	2.1%	\$ 297,500	2.2%	\$ 27,083	\$ 295,000	2.1%	\$ 325,112
Hospital Revenue: Other Payers	\$ 3,780,007	28.8%	\$ 4,110,585	30.2%	\$ 330,578	\$ 4,123,644	28.7%	\$ 4,392,106
Hospital Revenue: CTP Reimbursement	\$ 1,965,294	14.9%	\$ 2,345,236	17.2%	\$ 379,942	\$ 2,147,702	15.0%	\$ 2,558,439
Nursing Home Revenues: Private Pay	\$ 238,558	1.8%	\$ 389,213	2.9%	\$ 150,655	\$ 260,700	1.8%	\$ 425,338
Nursing Home Revenues: Other Payers	\$ 3,139,001	23.9%	\$ 2,591,911	19.1%	\$ (547,090)	\$ 3,430,345	23.9%	\$ 2,832,478
Miscellaneous Revenue	\$ 21,292	0.2%	\$ 43,825	0.3%	\$ 22,533	\$ 23,268	0.2%	\$ 47,893
Rent	\$ 144,155	1.1%	\$ 144,510	1.1%	\$ 355	\$ 157,260	1.1%	\$ 157,260
Charges to County Departments	\$ 385,662	2.9%	\$ 399,927	2.9%	\$ 14,265	\$ 421,457	2.9%	\$ 437,046
Transfer In: HR retirees	\$ -	0.0%	\$ 38	0.0%	\$ 38	\$ -	0.0%	\$ 38
Total Revenue	\$ 13,147,292	100.0%	\$ 13,601,804	100.0%	\$ 454,512	\$ 14,353,455	100.0%	\$ 14,742,082
Expenses								
Wages	\$ 6,582,846	50.1%	\$ 6,839,741	50.3%	\$ (256,895)	\$ 7,193,829	50.1%	\$ 7,619,567
Fringe Benefits	\$ 2,855,824	21.7%	\$ 2,860,273	21.0%	\$ (4,449)	\$ 3,120,885	21.7%	\$ 3,164,747
Employee costs	\$ 1,945	0.0%	\$ 2,106	0.0%	\$ (161)	\$ 2,125	0.0%	\$ 2,301
Operations & Maintenance	\$ 464,504	3.5%	\$ 430,526	3.2%	\$ 33,978	\$ 507,617	3.5%	\$ 470,485
State Assessment	\$ 110,769	0.8%	\$ 110,250	0.8%	\$ 519	\$ 121,050	0.8%	\$ 120,483
Utilities	\$ 6,497	0.0%	\$ 7,057	0.1%	\$ (560)	\$ 7,100	0.0%	\$ 7,712
Chargebacks	\$ 1,816,009	13.8%	\$ 1,641,208	12.1%	\$ 174,801	\$ 1,981,101	13.8%	\$ 1,890,409
Contracted Services	\$ 953,412	7.3%	\$ 863,864	6.4%	\$ 89,548	\$ 1,041,902	7.3%	\$ 944,043
Medical Expenses	\$ 374,995	2.9%	\$ 366,686	2.7%	\$ 8,309	\$ 409,800	2.9%	\$ 400,720
Cost of Sales	\$ 6,405	0.0%	\$ 4,763	0.0%	\$ 1,642	\$ 7,000	0.0%	\$ 5,205
Interest expense	\$ 100	0.0%	\$ 100	0.0%	\$ -	\$ 150	0.0%	\$ 125
Depreciation	\$ 836,917	6.4%	\$ 465,553	3.4%	\$ 371,364	\$ 913,000	6.4%	\$ 507,985
Transfer out	\$ 76,546	0.6%	\$ 72,279	0.5%	\$ 4,267	\$ 83,651	0.6%	\$ 78,988
Disposition of Fixed Assets	\$ -	0.0%	\$ (2,581)	0.0%	\$ 2,581	\$ -	0.0%	\$ (2,581)
Total Expenses	\$ 14,086,769	107.1%	\$ 13,661,925	100.4%	\$ 424,844	\$ 15,389,210	107.2%	\$ 15,210,189
Net Excess (Deficit)	\$ (939,478)	-7.1%	\$ (60,121)	-0.4%	\$ 879,357	\$ (1,035,755)	-7.2%	\$ (488,107)
Levy Impact (unfavorable) favorable	\$ (102,561)		\$ 405,532		\$ 508,093	\$ (122,755)		\$ 39,878
								\$ 162,633

Notes:

Revenues
Hospital Revenue: Other Payers
Hospital Revenue: CTP Reimbursement
Nursing Home Revenues: Private Pay
Nursing Home Revenues: Other Payers

Expenses
Depreciation
Salaries

YTD higher by .3% over revised budget due to providing 669 days of care more than originally budgeted
YTD higher than budget by 1.7% due to serving more Brown County residents than budgeted
YTD higher by 1.0% due to providing 332 more private pay days than budgeted
YTD Down 5.6%; we have provided 1,260 Medicare days less than budgeted

YTD lower by 3.1% due to 25 yr depr period budgeted and using a 50 yr depr period for actual
Salaries are greater than budget due to a daily census greater than budgeted, increased client acuity resulting in an increase need for intensive supervision, budget reductions for furlough days and open positions which were not realized.

Community Programs Budget by Account Classification Report

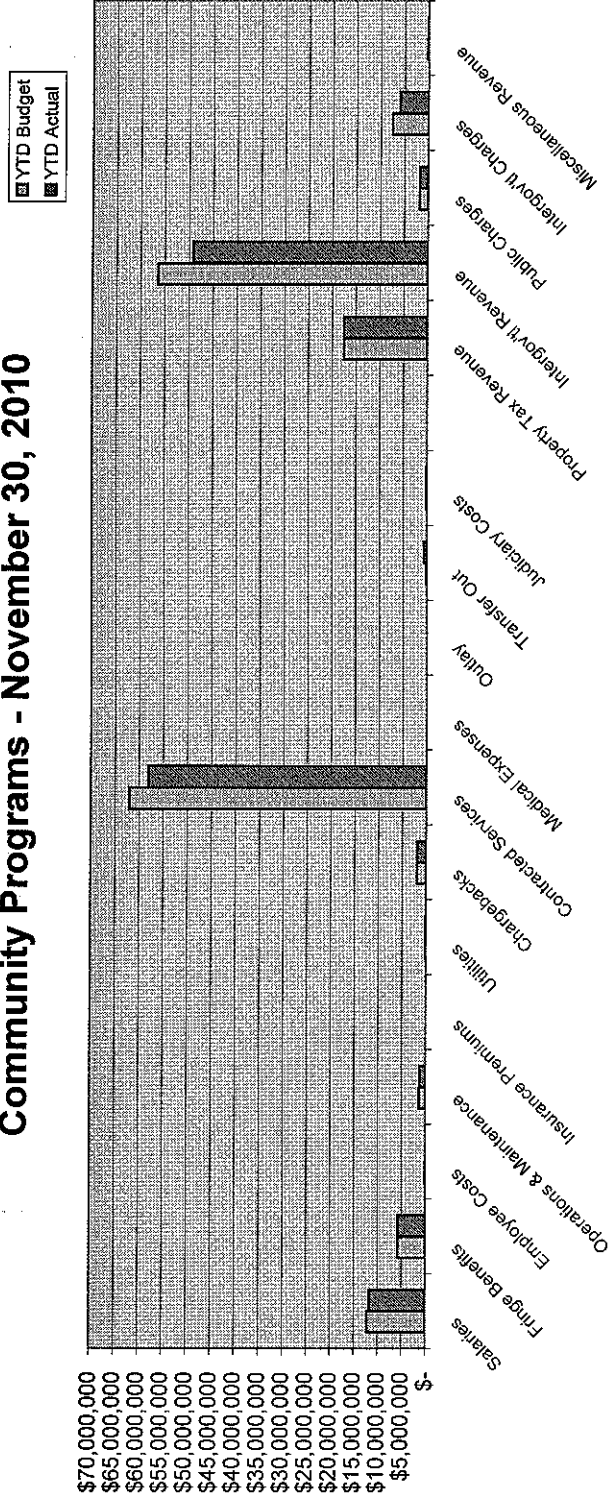
Summary - through 11/30/2010

Account Number	Revenue	Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	Encumbrances	YTD Transactions	Budget - YTD Transactions	% Used/ Rec'd	Prior Year YTD
PTX - Property taxes		\$19,036,027.00	\$0.00	\$19,036,027.00	\$1,586,335.58		\$0.00	\$1,586,335.62	92%	\$17,943,870.42
IGV - Intergovernmental		\$60,967,923.00	\$517,714.00	\$61,485,637.00	(\$1,653,439.59)		\$0.00	\$12,324,647.37	80%	\$42,559,188.48
CSS - Charges for sales and services		\$2,000,271.00	\$0.00	\$2,000,271.00	\$28,456.36		\$0.00	\$245,882.18	88%	\$1,356,693.99
ICS - Intergovernmental charges for services		\$8,197,412.00	\$0.00	\$8,197,412.00	(\$2,175,185.29)		\$0.00	\$2,236,671.18	73%	\$4,221,647.30
MRV - Miscellaneous revenue		\$161,000.00	\$0.00	\$161,000.00	\$0.00		\$0.00	\$156,341.26	3%	\$310,192.10
RNT - Rent		\$36,000.00	\$0.00	\$36,000.00	\$6,000.00		\$0.00	\$0.00	100%	\$33,000.00
CTB - Contributions		\$0.00	\$0.00	\$0.00	\$1,458.46		\$0.00	\$4,507.60	+++	(\$4,956.95)
CCD - Charges to county departments		\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	+++	\$0.00
TRI - Transfer in		\$30,000.00	\$12,114.00	\$42,114.00	\$2,500.00		\$0.00	\$2,500.00	94%	\$41,656.26
Revenue Totals		\$90,428,633.00	\$529,828.00	\$90,958,461.00	(\$2,205,874.48)		\$0.00	\$16,556,885.21	82%	\$66,461,291.60
Expense										
PER - Personnel services		\$13,242,702.00	\$5,780.00	\$13,248,482.00	\$988,299.11		\$0.00	\$1,555,335.62	88%	\$12,204,992.55
FBT - Fringe benefits and taxes		\$6,238,978.00	\$0.00	\$6,238,978.00	\$473,261.27		\$0.00	\$577,900.83	91%	\$5,496,378.56
EMP - Employee costs		\$37,584.00	\$0.00	\$37,584.00	\$425.00		\$0.00	\$31,823.00	15%	\$6,209.22
OPM - Operations and maintenance		\$1,478,177.00	\$3,175.00	\$1,481,352.00	\$105,010.62		\$4,426.30	\$240,914.72	84%	\$1,316,090.71
INS - Insurance costs		\$2,000.00	\$0.00	\$2,000.00	\$0.00		\$0.00	(\$11.00)	101%	\$3,472.00
UTL - Utilities		\$113,223.00	(\$10,000.00)	\$103,223.00	\$3,064.19		\$0.00	\$66,493.08	36%	\$82,434.93
CHG - Chargebacks		\$2,085,488.00	\$0.00	\$2,085,488.00	\$133,554.12		\$0.00	\$225,324.61	89%	\$2,035,372.81
PUR - Purchased services		\$66,533,341.00	\$459,949.00	\$66,993,290.00	\$652,952.67		\$2,241.28	\$9,397,618.67	86%	\$55,730,372.57
CON - Contracted services		\$663,626.00	(\$67,510.00)	\$596,116.00	\$27,269.37		\$0.00	\$162,742.69	73%	\$364,709.31
MED - Medical expenses		\$400.00	\$0.00	\$400.00	\$0.00		\$0.00	\$400.00	0%	\$0.00
JUD - Judiciary Costs		\$125,101.00	\$0.00	\$125,101.00	\$8,515.60		\$0.00	\$20,756.12	83%	\$113,899.23
OTH - Other		\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	(\$50,000.00)	+++	\$0.00
OJT - Outlay		\$6,000.00	\$22,334.00	\$28,334.00	\$0.00		\$0.00	\$1,024.20	96%	\$0.00
TRO - Transfer out		\$179,105.00	\$0.00	\$179,105.00	\$548,268.62		\$0.00	(\$486,142.45)	371%	\$368,867.00
Expense Totals		\$90,705,725.00	\$413,728.00	\$91,119,453.00	\$2,947,288.15		\$6,667.58	\$11,744,180.09		\$77,722,798.89
Fund Totals: CP		(\$277,092.00)	\$116,100.00	(\$160,992.00)	(\$5,146,495.05)		(\$6,667.58)	\$4,812,705.12		(\$11,261,507.29)

**Brown County
Community Programs
Budget Status Report
11/30/2010**

	YTD Budget	YTD Actual
Salaries	\$ 12,144,442	\$ 11,693,146
Fringe Benefits	\$ 5,719,063	\$ 5,661,077
Employee Costs	\$ 34,452	\$ 5,761
Operations & Maintenance	\$ 1,357,906	\$ 1,236,011
Insurance Premiums	\$ 1,833	\$ 2,011
Utilities	\$ 94,621	\$ 36,730
Chargebacks	\$ 1,911,697	\$ 1,860,163
Contracted Services	\$ 61,956,956	\$ 58,076,803
Medical Expenses	\$ 367	\$ -
Outlay	\$ 25,973	\$ 27,310
Transfer Out	\$ 164,180	\$ 665,247
Judiciary Costs	\$ 114,676	\$ 104,345
Property Tax Revenue	\$ 17,449,691	\$ 17,449,691
Intergov't'l Revenue	\$ 56,361,834	\$ 49,160,990
Public Charges	\$ 1,833,582	\$ 1,754,389
Intergov't'l Charges	\$ 7,514,294	\$ 5,960,741
Miscellaneous Revenue	\$ 219,188	\$ 75,765

Community Programs - November 30, 2010



BROWN COUNTY COMMUNITY TREATMENT CENTER

DECEMBER STATISTICS 2010

ADMISSIONS		Year to Date 2010	Year to Date 2009
Voluntary - Mental Illness	5	83	64
Voluntary - Alcohol	4	63	93
Voluntary - AODA/Drug	1	6	14
Police Protective Custody - Alcohol	48	427	466
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	1	1
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	87	1105	1012
Court Order Prelim. - Mental Illness	0	4	8
Court Order Prelim. - Alcohol	1	11	15
Court Order for Final Hearing	0	1	5
Commitment - Mental Illness	0	1	0
Return from Conditional Release	6	175	143
Court Order Prelim. - Drug	0	4	1
Other	0	3	9
TOTAL	152	1884	1831

ADMISSIONS			
Nicolet Psychiatric Center	152	1883	1831
TOTAL	152	1883	1831

ADMISSIONS BY COUNTY			
Brown	112	1316	1129
Door	4	48	58
Kewaunee	2	54	52
Oconto	4	70	73
Marinette	4	61	71
Shawano	5	42	61
Waupaca	0	19	26
Menominee	3	25	36
Outagamie	3	37	55
Manitowoc	13	162	203
Winnebago	0	7	15
Other	2	42	52
TOTAL	152	1883	1831

NEW ADMISSIONS			
Nicolet Psychiatric Center	53	762	781
TOTAL	53	762	781

READMIT WITHIN 30 DAYS			
Nicolet Psychiatric Center	29	331	304
TOTAL	29	331	304

AVERAGE DAILY CENSUS	December	Year to Date 2010	Year to Date 2009
Nicolet Psychiatric Center	21.71	23.70	21
TOTAL	21.71	23.70	21

INPATIENT SERVICE DAYS			
Nicolet Psychiatric Center	673	8652	7650
TOTAL	673	8652	7650

BED OCCUPANCY			
Nicolet Psychiatric Center (21 Beds)	103.38%	112.88%	100%
TOTAL (21 Beds)	103.38%	112.88%	100%

DISCHARGES			
Nicolet Psychiatric Center	146	1873	1831
TOTAL	146	1873	1831

DISCHARGE DAYS			
Nicolet Psychiatric Center	513	8467	8082
TOTAL	513	8467	8082

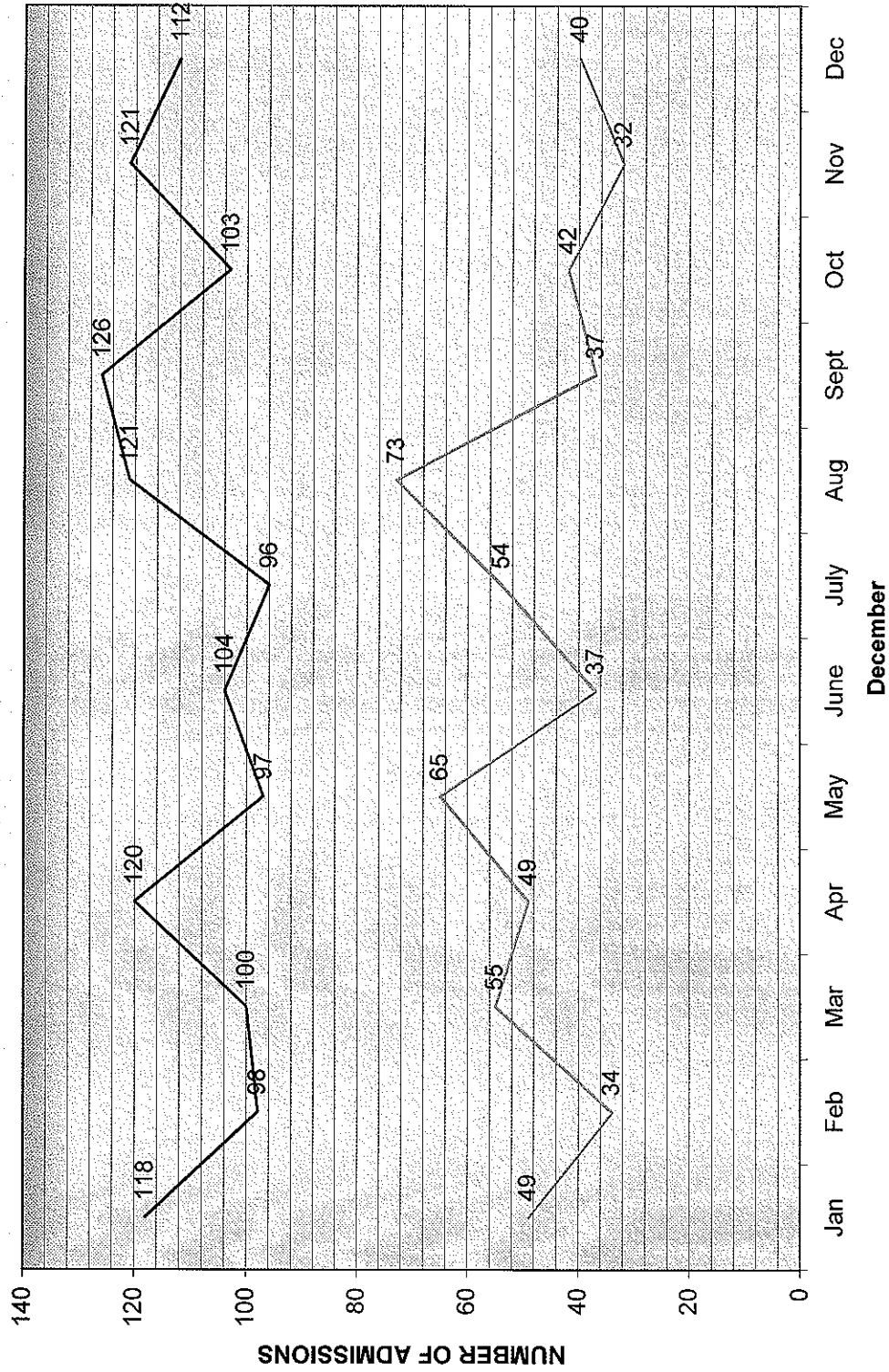
AVERAGE LENGTH OF STAY			
Nicolet Psychiatric Center	4	5	4
TOTAL	4	5	4

AVERAGE LENGTH OF STAY BY COUNTY			
Brown	3	4	4
Door	4	5	6
Kewaunee	3	4	3
Oconto	3	5	4
Marinette	2	4	4
Shawano	3	4	4
Waupaca	0	2	3
Menominee	5	4	5
Outagamie	4	2	4
Manitowoc	5	7	6
Winnebago	0	12	3
Other	0	7	5
TOTAL	4	5	4

In/Outs

Current	YTD	2009
17	181	187

BROWN CO. VS. OUT-OF-COUNTY ADMISSIONS- DECEMBER, 2010 **NICOLET PSYCHIATRIC CENTER**



Out-of-County — Brown County

January 4, 2011

Brian Shoup
Director of Community Services
Brown County Human Services
111 N. Jefferson St
P O Box 22188
Green Bay WI 54305-2188

Dear Mr Shoup:

Thank you for agreeing to present this information to the Brown County Board of Supervisors.

I have attached an Excel spreadsheet that shows the daily census in the month of December for the Adolescent Unit per addendum to the memorandum of understanding.

Bellin Psychiatric Center did not transfer any involuntary adolescents to other institutions, nor were any admissions refused in the month of

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Sharla Baenen, RN MSN
President of Bellin Psychiatric Center

BROWN COUNTY
ADOLESCENT CENSUS
DECEMBER 2010

Day	Sunday	Monday	Tuesday	Wed	Thurs	Friday	Sat
Other				1-Dec	2-Dec	3-Dec	4-Dec
Brown County Voluntary				1	2	2	3
Brown County Involuntary				1	1	1	1
Total				0	0	0	0
				2 Total	3 Total	3 Total	4 Total
Day	5-Dec	6-Dec	7-Dec	8-Dec	9-Dec	10-Dec	11-Dec
Other	4	6	6	7	7	5	2
Brown County Voluntary	1	1	1	1	3	2	2
Brown County Involuntary	0	1	2	2	2	2	1
Total	5 Total	8 Total	9 Total	10 Total	12 Total	9 Total	5 Total
Day	12-Dec	13-Dec	14-Dec	15-Dec	16-Dec	17-Dec	18-Dec
Other	2	3	3	5	5	3	1
Brown County Voluntary	2	2	1	1	0	1	1
Brown County Involuntary	3	4	2	2	2	2	1
Total	7 Total	9 Total	6 Total	8 Total	7 Total	6 Total	3 Total
Day	19-Dec	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
Other	1	3	3	3	2	2	1
Brown County Voluntary	1	1	1	0	0	0	0
Brown County Involuntary	1	0	0	0	0	0	0
Total	3 Total	4 Total	4 Total	3 Total	2 Total	2 Total	1 Total
Day	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	
Other	2	2	2	2	2	2	
Brown County Voluntary	0	0	0	0	1	1	
Brown County Involuntary	0	0	0	0	1	1	
Total	2 Total	2 Total	2 Total	2 Total	4 Total	4 Total	

TO: Human Service Committee Members

FROM: Jill Rowland
Contract & Provider Relations Manager

DATE: December 14, 2010

REQUEST FOR NEW NON-CONTINUOUS VENDOR			
VENDOR	SERVICES	DATE REQUESTED	DATE APPROVED
Lazy Boy	Lift Chair	12/03/09	2/17/10
Roundys	Gift Card	12/8/09	2/17/10
Gloria Cowan	Refund Overpayment	12/8/09	2/17/10
Gene's Deep Rock	Towing	12/8/09	2/17/10
Doro, Dan	Refund Payment	1/6/10	2/17/10
Baeb, Michelle	Family Support	1/12/10	2/17/10
Building Blocks	Daycare	1/8/10	2/17/10
Chapter 5	AODA Treatment	1/8/10	2/17/10
Duanna's Little Rascals	Daycare	1/7/10	2/17/10
Gracyalny, Lois	Estate Reimbursement	1/12/10	2/17/10
Gundersen Lutheran Medical Center	Treatment	1/8/10	2/17/10
The Heel	Reimbursement	1/7/10	2/17/10
Innovative Playhouse	Daycare	1/8/10	2/17/10
Kranick, Susan	Estate Reimbursement	1/8/10	2/17/10
Marlowe, Mary	Estate Reimbursement	1/12/10	2/17/10
Valentin, Lorena	Translation	1/7/10	2/17/10
Vogels, Judy	Refund Overpayment	1/12/10	2/17/10
Brick Plumbing	Home Mod	1/7/10	2/17/10
Benson, Lisa	Family Support	1/4/10	2/17/10
Strahm, Christine	Reimbursement	1/18/10	2/17/10
McNeiley, Sharon	Reimbursement	1/8/10	2/17/10
S/K Property Investments LLC	Rent Payment	1/22/10	2/17/10
Wexford County Clerk	Birth Certificate	1/27/10	2/17/10
State of WI-Vital Records	Records Request	2/4/10	2/17/10
Cellcom	Phone Charge-APS	2/5/10	2/17/10
Quick, Karen	Refund	2/8/10	2/17/10
Bell, Tertia	Translation	2/9/10	2/17/10
Guelcher, Andrea	Respite	2/10/10	2/17/10
Smith, Cindy	Mileage	2/10/10	2/17/10
Teamwork, Inc.	Case Mgmt	2/10/10	2/17/10
Travelocity	Reimbursement	2/16/10	4/21/10

REQUEST FOR NEW NON-CONTINUOUS VENDOR			
VENDOR	SERVICES	DATE REQUESTED	DATE APPROVED
Yarbrough, Jacqueline (Estate of)	Refund	2/23/10	4/21/10
Payment Partner	Payee Services	2/23/10	4/21/10
Messmer, Charlotte	Refund	2/23/10	4/21/10
Horkman Rentals & Appraisals	Rent	2/25/10	4/21/10
Thrifty White Pharmacy	Medication	3/2/10	4/21/10
Arrowood, Michelle	Foster Care Respite	3/5/10	4/21/10
Rose, Dawn	Foster Care Respite	3/8/10	4/21/10
Van De Yacht, Annette	Mileage	3/8/10	4/21/10
DeBaker Electric & Hardware	Adaption Work	3/8/10	4/21/10
Love & Logic Institute	Parenting Program	3/8/10	4/21/10
Gillstrom, Sara	Mileage	3/12/10	4/21/10
Pittman, Lynne	Parent Aide	3/16/10	5/19/10
Midwest Consultants in Forensic Psychology, LLC	Exam	3/18/10	5/19/10
Psychodiagnostic Services, LLC	PhD Supervision	3/18/10	5/19/10
Menominee Indian Tribe of WI	Client fee	3/23/10	5/19/10
Camp Buckskin	Client fee	3/23/10	5/19/10
Anderson, Linda	Refund	3/23/10	5/19/10
Bay Shore Development	Home Modifications	3/30/10	5/19/10
Geiken, Jennifer	Translation	5/7/10	6/16/10
IOD, Inc.	Medical Records File	5/10/10	6/16/10
Anderson, Douglas	Rent	5/10/10	6/16/10
Kellerstrass, Mona	Mileage	5/17/10	7/15/10
The Wright Stuff	Equipment	5/25/10	7/15/10
Bullfrogs & Butterflies Childcare	Daycare	5/25/10	7/15/10
Fiduciary Real Estate Develop.	Rent	5/25/10	7/15/10
Tundra Specialties	Equipment	5/25/10	7/15/10
Unique Health Care Products Inc	Equipment	5/25/10	7/15/10
Ducke, Colleen	Respite	6/2/10	7/15/10
Mueller, Jeanne	Mileage	6/15/10	8/18/10
Elias, Alicia	Mileage	6/15/10	8/18/10
Manci, Rebecca	Mileage	6/15/10	8/18/10
Kropp, Donna	Refund	6/15/10	8/18/10
Autism Society of Southeastern WI	Camp	6/15/10	8/18/10
Lou's Bootery of NE Wis	Supplies	6/28/10	8/18/10
Village of Allouez	Program fee	6/29/10	8/18/10
Oak Grove Dental Assoc.	Medical supplies	7/1/10	8/18/10

REQUEST FOR NEW NON-CONTINUOUS VENDOR			
VENDOR	SERVICES	DATE REQUESTED	DATE APPROVED
Quality Inn & Suites	Reimbursement	7/6/10	8/18/10
Cherubini Enterprises	Equipment	7/23/10	9/15/10
Kathi Papa Inc.	Nursing Services	7/23/10	9/15/10
SZY Holdings LLC dba Ever Dixie	Supplies	8/6/10	9/15/10
Estate of Shirley Rosenow	Refund	8/6/10	9/15/10
My House	AODA Transition Services	8/6/10	9/15/10
Psychological Dimensions Inc.	Drug Court Services	8/12/10	9/15/10
Smith, Isis	Daycare	8/16/10	9/15/10
SoftTouch Inc.	Supplies	8/24/10	9/15/10
Estate of Audrey Scheller	Refund	8/24/10	9/15/10
Estate of Verna Marks	Refund	9/3/10	9/15/10
Mercy Medical Center of Oshkosh	Medical bill	9/7/10	9/15/10
Estate of Sadie Vandermissen	Refund	9/7/10	9/15/10
Positive Impact Family Service	Parenting Classes/Services	9/20/10	11/17/10
Flavion, Jason	Respite	9/21/10	11/17/10
Region Ten Community Services	Case Mgmt/Day Services	9/24/10	11/17/10
Agnesian Healthcare Inc.	Medical Services	9/24/10	11/17/10
D & L Fence	Fence	10/4/10	11/17/10
Lancelle, Nancy	Family Support	10/4/10	11/17/10
ICS-Family Partners	Parenting Classes	10/4/10	11/17/10
Williams, Christine	Respite	10/7/10	11/17/10
Goulder, Joan	Respite	10/14/10	11/17/10
VHC Inc.	Security Deposit	10/14/10	11/17/10
Donovan, Bernadette	Autism item	10/18/10	
Inspiring Minds Learning Center	Daycare	10/20/10	
Welsch, Theresa	Adaptive Equipment	10/21/10	
Finnel Landscape & Lawn Service	Services	10/21/10	
Bersch's Remodeling & Painting	Ramp	10/27/10	
Premier Bathrooms	Home modification	11/1/10	
Kime, Christian	Family Support	11/3/10	
Matthews, Tammy	Family Support	11/4/10	
Delcore, Jane	Family Support	11/9/10	
Estate of Doris Seitzer	Refund	11/12/10	
Estate of Fern Vermeulen	Refund	11/12/10	
BEST Enterprises, LLC	Snow Removal	11/17/10	
Everetts, Sarah	Family Support	11/17/10	
LaMour, Jennifer	Family Support	11/17/10	
Custom Fence	Fence	11/17/10	

REQUEST FOR NEW NON-CONTINUOUS VENDOR			
VENDOR	SERVICES	DATE REQUESTED	DATE APPROVED
Geurts, Julie	Family Support	11/22/10	
Omar, Saido	Family Support	11/22/10	
Estate of Luella Salzieder	Refund	11/29/10	
McMahon's of Luxemburg	Supplies	11/29/10	
Mevis, Patricia	Family Support	11/29/10	
Smalls Adult Family Home	AFH/Respite	11/29/10	
Krerowicz, David	Family Support	12/1/10	
Thinking Moves	Supplies	12/2/10	
Fabian, Stefan	Family Support	12/2/10	
JB Cycle & Sport Inc.	Supplies	12/7/10	
Estate of Helen Wise	Client Refund	12/7/10	
Hanni-Schmitz, Jennifer	Respite	12/9/10	
Heraly, Amy	Family Support	12/9/10	
Champ, Kelly	Family Support	12/13/10	
Hanni-Schmitz, Jennifer	Respite	12/13/10	

TO: Human Services Committee Members

FROM: Jill Rowland
Contract & Provider Relations Manager

DATE: December 14, 2010

REQUEST FOR NEW VENDOR CONTRACT				
VENDOR	SERVICES	CONTRACT AMOUNT	DATE REQUESTED	DATE APPROVED
Smet Adult Family Home	Adult Family Home	\$1,562	12/01/09	2/17/10
Mystic Homes LLC	Adult Family Home	\$68,730	1/10/10	2/17/10
Brotoloc South, Inc.	CBRF's	\$10,000	1/12/10	2/17/10
Malinski Adult Family Home	Adult Family Home	\$38,700	1/12/10	2/17/10
Willowglen Academy	Child Care Institution	\$50,000	1/8/10	2/17/10
Zabojnik, Justin	Wraparound Services	\$20,000	2/11/10	3/18/10
Ostapyuk Adult Family Home	Adult Family Home	\$40,777	2/9/10	3/18/10
REM Wisconsin III Inc.	Adult Family Home	\$100,000	2/23/10	4/21/10
Options Lab	Drug Screens	\$10,000	2/26/10	4/21/10
Samaritan Counseling of Fox Valley	Treatment Foster	\$75,000	3/23/10	5/19/10
Dynamic Family Solutions	Child/Juv Treatment Programming	\$25,000	3/26/10	5/19/10
Mhyduke Counseling LLC	OWI Assessments	\$5,000	5/25/10	7/15/10
St. Clair Adult Family Home	Adult Family Home	\$15,000	6/15/10	8/18/10
Applied Behavior Analysts, LLC	Autism Services	\$25,000	6/15/10	8/18/10
Yu Adult Family Home	Adult Family Home	\$9,000	6/28/10	8/18/10
Hoff Adult Family Home	Adult Family Home	\$12,000	7/1/10	8/18/10
Kathy Papa Inc.	SHC/Nursing Services	\$40,000	8/16/10	9/15/10
Hill Adult Family Home	Adult Family Home	\$8,000	9/3/10	9/15/10
ResCare Wisconsin Inc.	(formerly Caregivers Home Health)	\$10,000	9/7/10	9/15/10
Christensen Adult Family Home	Adult Family Home	\$7,740	9/16/10	11/17/10
Short Adult Family Home	Adult Family Home	\$3,600	10/27/10	
CASA of Brown County, Inc.	Juvenile Advocates	\$3,000	11/8/10	
DD Network	Consulting	\$25,000	11/1/10	

Agency	Original Contract Amount	Amdt #1	Amdt #2	Amdt #3	Amdt #4	Amdt #5	Updated Contract Amount
AC MANAGEMENT	\$50,000						\$50,000
ADAMS AFH	\$33,457	\$2,946					\$36,403
ADULT CARE LIVING OF NE WI	\$154,613						\$154,613
AGING & DISAB RESOURCE CENTER OF BC	\$36,118						\$36,118
AID RESOUCCE CENTER OF WISCONSIN	\$22,500						\$22,500
AMERICAN FOUNDATION OF COUNSELING SERVICES	\$207,856						\$207,856
ANDERSON RECEIVING HOME	\$28,281						\$28,281
ANGELS BY THE BAY DBA VISITING ANGELS	\$67,450						\$67,450
ANGELS TOUCH ASSISTED LIVING	\$1,159,673	\$0					\$1,159,673
ANU FAMILY SERVICES, INC. (FORMERLY PATH)	\$100,791	\$0					\$100,791
APPLIED BEHAVIOR ANALYSTS LLC	\$25,000						\$25,000
ARNOLD RECEIVING HOME	\$49,395						\$49,395
ARTS AFH	\$27,718	\$2,000					\$29,718
ASPIRO INC	\$3,008,114						\$3,008,114
AT HOME ANGELS	\$155,945						\$155,945
BAIRD HOME	\$258,685						\$258,685
BELLIN PSYCHIATRIC CENTER	\$10,000						\$10,000
BERGER AFH	\$56,804	\$6,800					\$63,604
BETHESDA	\$12,500						\$12,500
BEYOND ABILITIES	\$1,098,850	\$127,750	\$0	\$0	\$0		\$1,226,600
BIRCH CREEK	\$484,167						\$484,167
BISHOPS COURT	\$531,588	\$0					\$531,588
BOLL ADULT CARE CONCEPTS	\$463,044	\$0					\$463,044
BORCHERS AFH	\$39,516						\$39,516
BORNEMANN NURSING HOME	\$46,035						\$46,035
BRAZEAU AFH	\$12,816						\$12,816
BROTOLOC HEALTH CARE SYSTEMS	\$1,062,819						\$1,062,819
BRUNETTE AFH	\$25,380	\$28,656					\$54,036
BRUSS SUPPORTIVE COMMUNITY LIVING	\$264,939						\$264,939
BUSSE AFH	\$66,946						\$66,946
CAPELLE AFH	\$55,884						\$55,884
CAPPS/KALISHEK AFH	\$23,376						\$23,376
CARE FOR ALL AGES	\$90,840	\$0					\$90,840
CAREGIVERS HOME HEALTH	\$19,572						\$19,572
CARRINGTON MANOR ASSISTED LIVING	\$138,447						\$138,447
CASA OF BROWN COUNTY, INC.	\$3,000						\$3,000
CATHOLIC CHARITIES	\$183,600						\$183,600
CENTURY RIDGE, INC.	\$170,807						\$170,807
CEREBRAL PALSY INC.	\$1,187,346						\$1,187,346
CHILDRENS SERVICE SOCIETY	\$77,754						\$77,754
CHOICES TO CHANGE INC	\$83,059						\$83,059
CHRISTENSEN AFH	\$7,740						\$7,740
CLARITY CARE INC	\$1,850,421	\$0					\$1,850,421
CLINICARE CORPORATION	\$36,500						\$36,500
COMFORT KEEPERS INC	\$360,417	\$0					\$360,417
COMMUNITY CARE RESOURCES/PROGRAMS	\$230,147						\$230,147
COMPANION CARE INC	\$95,631						\$95,631
COMPASS DEVELOPMENT	\$1,069,130	\$0					\$1,069,130
COUNTRY LIVING	\$479,718						\$479,718
DD NETWORK	\$25,000						\$25,000
DEATHERAGE-VELEKE AFH	\$24,374	\$10,100					\$34,474
DEBAERE AFH	\$66,864						\$66,864
DEER PATH ESTATES, INC.	\$282,909						\$282,909
DORN AFH	\$40,884	\$0					\$40,884
DYNAMIC FAMILY SOLUTIONS	\$10,000						\$10,000

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Agency	Original Contract Amount	Amdt #1	Amdt #2	Amdt #3	Amdt #4	Amdt #5	Updated Contract Amount
EAST SHORE INDUSTRIES	\$90,855						\$90,855
ELSNER AFH	\$30,658	\$0					\$30,658
ENCOMPASS CHILD CARE	\$111,776	\$0					\$111,776
ENGBERG AFH	\$38,568						\$38,568
ETHAN HOUSE	\$135,142						\$135,142
FAMILIES HELPING FAMILIES	\$10,000						\$10,000
FAMILY SERVICE OF NORTHEAST WI, INC.	\$2,808,725	\$13,543					\$2,822,268
FAMILY TRAINING PROGRAM	\$255,000						\$255,000
FENLON AFH	\$16,932						\$16,932
FRANK AFH	\$25,000						\$25,000
FRIENDSHIP MANOR INC.	\$390,744						\$390,744
G & I OCHS INC.	\$1,010,662	\$0	\$0	\$0			\$1,010,662
GAUGER AFH	\$31,824						\$31,824
GERI CARE CABIN LLC	\$36,460						\$36,460
GJT LLC	\$63,125						\$63,125
GOLDEN HOUSE	\$92,306						\$92,306
GONZALEZ AFH	\$100,104	\$0					\$100,104
GOODWILL INDUSTRIES	\$48,277						\$48,277
GOODWILL INDUSTRIES DBA BEYOND BOUND(AUTISM)	\$93,362						\$93,362
GRACYALNY, SUE	\$69,000						\$69,000
GRONSETH AFH	\$43,200						\$43,200
HANDISHOP INDUSTRIES INC.	\$10,411						\$10,411
HARMONY LIVING CENTERS LLC	\$54,451						\$54,451
HELPING HANDS CAREGIVERS	\$10,000						\$10,000
HIETPAS AFH	\$18,394						\$18,394
HILL AFH	\$6,100						\$6,100
HOEFT AFH	\$38,628						\$38,628
HOFF AFH	\$9,500	\$2,700	\$13,583	\$2,200			\$27,983
HOME INSTEAD SENIOR CARE	\$461,095	\$0					\$461,095
HOMES FOR INDEPENDENT LIVING	\$4,905,016	\$110,000	\$0				\$5,015,016
HUCEK AFH	\$24,079						\$24,079
IMPROVED LIVING SERVICES	\$625,021	\$0	\$0	\$0			\$625,021
INFINITY CARE INC	\$47,100	\$0	\$0				\$47,100
INNOVATIVE COUNSELING(AUTISM)	\$32,566						\$32,566
INNOVATIVE SERVICES	\$9,955,066	\$732,600	\$0	\$0	\$0	\$0	\$10,687,666
INTEGRATED COMMUNITY SERVICES(Oct-Sept contract)	\$277,245						\$277,245
INTEGRATED DEVELOPMENT SERVICES	\$50,000						\$50,000
INTERIM HEALTHCARE	\$4,997						\$4,997
INTERIM HEALTHCARE STAFFING	\$47,159						\$47,159
J & DEE INC.	\$1,140,235						\$1,140,235
JACKIE NITSCHKE CENTER	\$381,445						\$381,445
KAKUK AFH	\$30,662						\$30,662
KATHLEEN LYONS LLC	\$142,000						\$142,000
KCC FISCAL AGENT SERVICES	\$4,408,000						\$4,408,000
KINDRED HEARTS	\$194,371						\$194,371
KLECZKA-VOGEL AFH	\$76,080						\$76,080
KLEIN, DR. (AUTISM)	\$273,163						\$273,163
KUSKE AFH	\$56,442						\$56,442
LAMERS BUS LINES, INC.	\$636,937						\$636,937
LAURENT AFH	\$75,177						\$75,177
LISKA, JOANN	\$4,682						\$4,682
LUTHERAN SOCIAL SERVICES	\$1,523,611						\$1,523,611
LUTHERAN SOCIAL SERVICES-HOMME	\$34,304						\$34,304
MACHT VILLAGE PROGRAMS INC	\$1,471,000	\$0	\$0				\$1,471,000
MALINSKI AFH	\$38,700	\$0					\$38,700

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Agency	Original Contract Amount	Amdt #1	Amdt #2	Amdt #3	Amdt #4	Amdt #5	Updated Contract Amount
MALONE AFH	\$46,790	\$6,267					\$53,057
MARATHON YOUTH SERVICES	\$15,000						\$15,000
MARLA VIST MANOR ASSISTED LIVING	\$200,926						\$200,926
MCCORMICK MEMORIAL HOME	\$27,358						\$27,358
MCGARRY AFH	\$17,844	\$0					\$17,844
MCLAREN JACK AFH	\$33,168	\$0					\$33,168
MCLAREN JANETTE AFH	\$24,972						\$24,972
MEDI-VANS	\$147,686	\$0					\$147,686
MELOHN AFH	\$35,664						\$35,664
MHYDUKE COUNSELING LLC	\$5,000						\$5,000
MILQUETTE AFH	\$21,204						\$21,204
MOMMAERTS RECEIVING HOME	\$28,281						\$28,281
MOORE AFH	\$21,876	\$14,171					\$36,047
MOORING PROGRAMS INC	\$193,026						\$193,026
MY BROTHERS KEEPER	\$34,808						\$34,808
MYSTIC HOMES	\$68,730						\$68,730
NEMETZ AFH	\$53,454						\$53,454
NEW COMMUNITY SHELTER*	\$40,000						\$40,000
NEW CURATIVE REHABILITATION	\$1,358,946	\$0	\$0				\$1,358,946
NEWCAP INC.	\$6,807						\$6,807
NEW VIEW INDUSTRIES	\$21,600						\$21,600
NEW VISIONS TREATMENT HOMES OF WI, INC	\$86,696						\$86,696
NORTHWEST PASSAGE LTD	\$75,000						\$75,000
NOVA COUNSELING SERVICES	\$97,148						\$97,148
OCONNOR AFH	\$30,888	\$15,650					\$46,538
OPTIONS LAB INC	\$10,000						\$10,000
OPTIONS TREATMENT	\$186,995	\$0					\$186,995
ORLICH AFH	\$93,734	\$0					\$93,734
OSTAPYUK AFH	\$40,777						\$40,777
PANTZLAFF AFH	\$92,155						\$92,155
PARAGON INDUSTRIES	\$587,636						\$587,636
PARENTEAU AFH	\$41,316						\$41,316
PATIL, DR.	\$154,635						\$154,635
PENNINGS AFH	\$28,788						\$28,788
PIANTEK RECEIVING HOME	\$28,281						\$28,281
PNUMA HEALTH CARE	\$160,169						\$160,169
PREVEA	\$188,757						\$188,757
PRODUCTIVE LIVING SYSTEMS	\$829,186	\$0					\$829,186
RAVENWOOD BEHAVIORAL HEALTH	\$70,560						\$70,560
REBEKAH HAVEN	\$33,660	\$0					\$33,660
REHABILITATION HOUSE, INC	\$25,500						\$25,500
REHAB RESOURCES	\$188,800						\$188,800
REIS AFH	\$22,560						\$22,560
REM-WISCONSIN II, INC.	\$1,274,640						\$1,274,640
RESCARE WISCONSIN INC	\$10,000						\$10,000
SAMARITAN COUNSELING CENTER	\$75,000						\$75,000
SCHAUMBERG, LAURIE	\$15,971						\$15,971
SCHILLMAN AFH	\$21,600						\$21,600
SCHNEIDER WILLIAM AFH	\$22,224						\$22,224
SCHULTZ AFH	\$102,070						\$102,070
SHORT AFH	\$3,818	\$2,765					\$6,583
SKORCZEWSKI AFH	\$18,336						\$18,336
SLAGHT AFH	\$67,903						\$67,903
SMET AFH	\$6,000	\$23,000	\$0	\$1,800			\$30,800
SOUTHERN HOME CARE	\$9,000						\$9,000

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Agency	Original Contract Amount	Amdt #1	Amdt #2	Amdt #3	Amdt #4	Amdt #5	Updated Contract Amount
St. CHARLES INC.	\$20,000						\$20,000
ST. CLAIR AFH	\$10,000						\$10,000
ST. VINCENT	\$184,371	\$0					\$184,371
STARR/DINGER AFH	\$23,376						\$23,376
TANZI AFH	\$64,164	\$6,450					\$70,614
TEIPNER TREATMENT HOMES	\$257,361						\$257,361
TELLURIAN COMMUNITY INC.	\$76,032						\$76,032
TIPLER AFH	\$60,432						\$60,432
TREML, JENNIFER AFH	\$22,560	\$6,016					\$28,576
TREML, CARL AFH	\$39,300						\$39,300
TREMPEALEAU CO HEALTH CARE	\$219,148	\$0					\$219,148
TRUDELL AFH	\$18,100						\$18,100
YU AFH	\$9,000						\$9,000
VALLEY PACKAGING INC.	\$32,794						\$32,794
VERBONCOUER AFH	\$19,296	\$0	\$20,000				\$39,296
VILLA HOPE	\$1,413,593						\$1,413,593
WAUSAUKEE ENTERPRISES	\$11,165						\$11,165
WEBER RECEIVING HOME	\$28,281						\$28,281
WEYENBERG AFH	\$70,690	\$0	\$0				\$70,690
WILLOWCREEK AFH	\$398,136	\$0					\$398,136
WILLOWGLEN ACADEMY	\$50,000						\$50,000
WISCONSIN EARLY AUTISM PROJECT	\$578,032						\$578,032
ZABOJNIK, JUSTIN	\$20,000						\$20,000
ZAMBON AFH	\$46,380	\$5,652					\$52,032
ZIELKE, JON AFH	\$32,334						\$32,334
ZIESMER AFH	\$75,805						\$75,805
TOTAL	\$59,623,070	\$1,117,066	\$33,583	\$4,000	\$0	\$0	\$60,777,719
2010 Contracts Sent: 190							
2010 Contracts Returned: 189							